

# Annual Figures 2014

Amsterdam, 22 January 2015



Sligro Food Group N.V.

# Agenda

Welcome

Koen Slippens

Annual Figures 2014

Huub van Rozendaal

Foodservice

Koen Slippens

Food retail

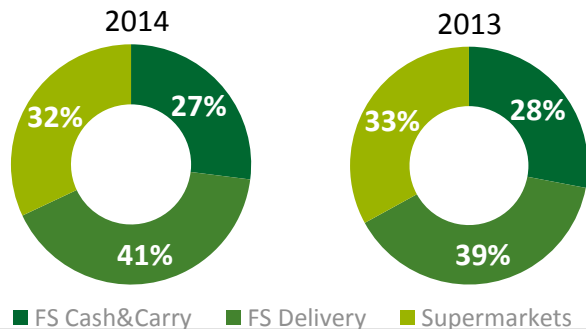
Koen Slippens

Outlook for 2015

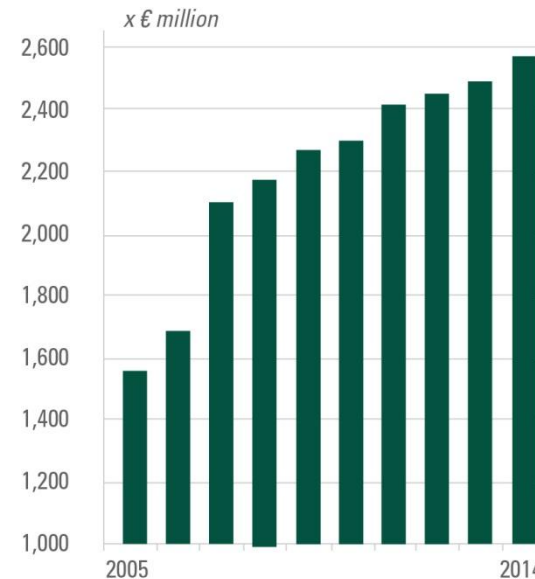
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# Revenue

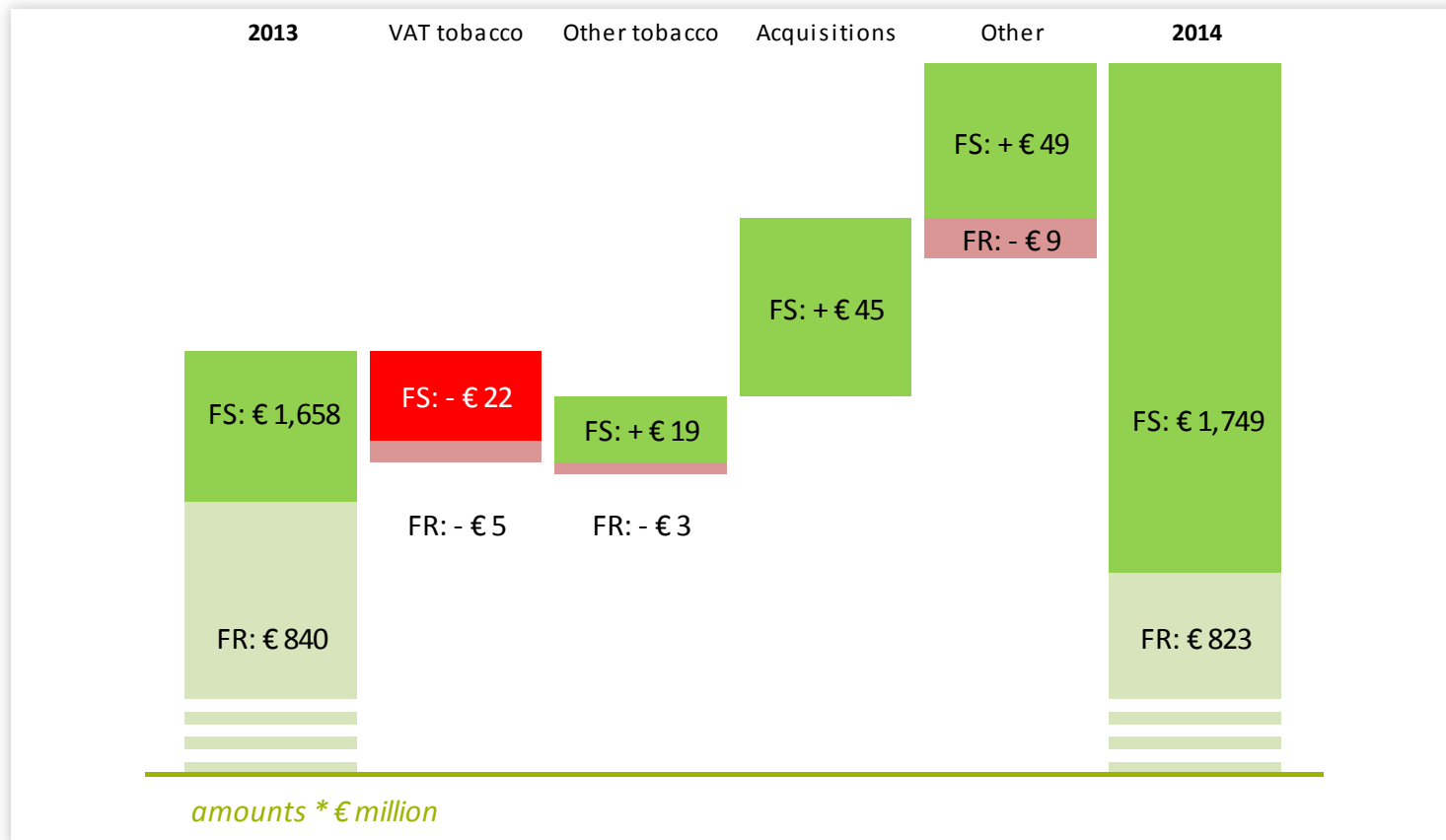
amounts * € million	2014	2013	2014	2013
<b>Revenue</b>	<b>2,572</b>	<b>2,498</b>	<b>100.0%</b>	<b>100.0%</b>
Gross margin	596	578	23.2%	23.1%
Other operating income	5	5	0.2%	0.2%
Expenses	-452	-440	-17.6%	-17.6%
<b>EBITDA</b>	<b>149</b>	<b>143</b>	<b>5.8%</b>	<b>5.7%</b>
Impairment	-3	-2	-0.1%	-0.1%
Depreciation	-40	-41	-1.6%	-1.6%
<b>EBITA</b>	<b>106</b>	<b>100</b>	<b>4.1%</b>	<b>4.0%</b>
Amortisation	-17	-12	-0.6%	-0.5%
<b>EBIT</b>	<b>89</b>	<b>88</b>	<b>3.5%</b>	<b>3.5%</b>
Interest	-3	-1	-0.1%	0,0%
<b>Profit before tax</b>	<b>86</b>	<b>87</b>	<b>3.4%</b>	<b>3.5%</b>
Taxes	-17	-19	-0.7%	-0.8%
<b>Profit for the year</b>	<b>69</b>	<b>68</b>	<b>2.7%</b>	<b>2.7%</b>



- Revenue + 3.0%
- Organic excluding tobacco + 1.7%
- Organic + 2.2%

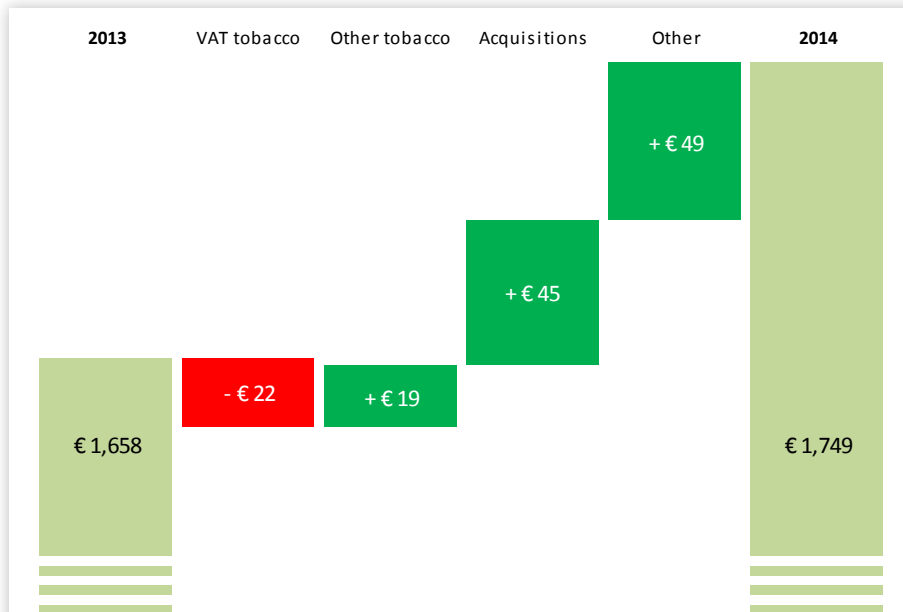


# Revenue Sligro Food Group

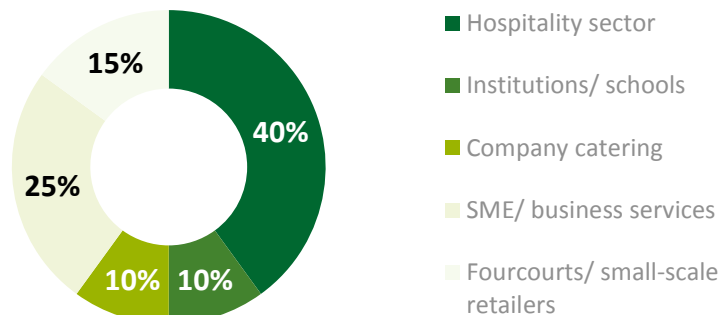


	<u>SFG</u>	<u>FS</u>	<u>FR</u>
• Revenue	+ 3.0%	+ 5.5%	- 2.0%
• Organic excl tobacco	+ 1.7%	+ 3.5%	- 1.5%
• Organic	+ 2.5%	+ 4.1%	- 1.5%

# Revenue Foodservice

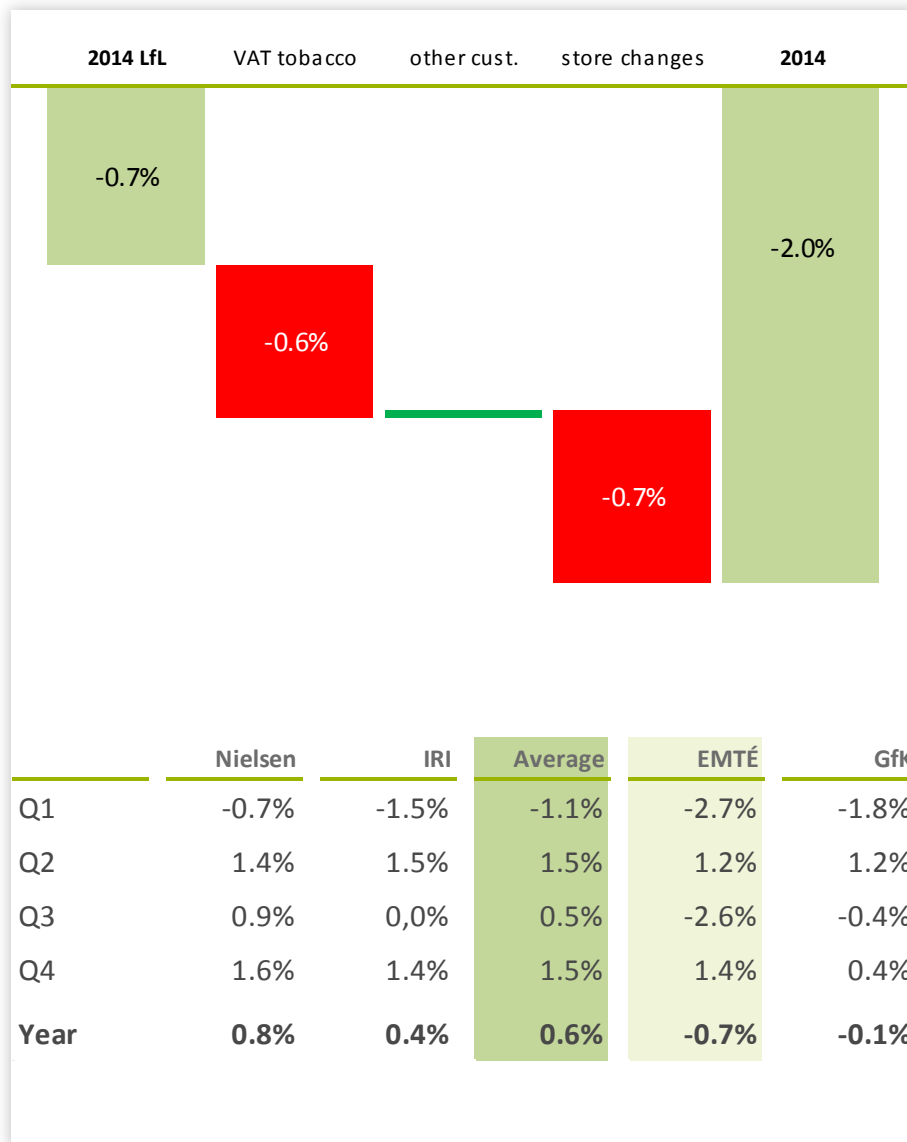


amounts \* € million



- Revenue + 5.5%
- Organic excluding tobacco + 3.5%
- Organic + 4.1%
- Delivery organic growth almost 7%
- Cash & Carry still just below last year
- Outperformance approximately 4.5%

# Revenue Foodretail



- Revenue - 2.0%
  - EMTÉ like-for-like sales - 0.7%
  - Market researcher average + 0.6%
- 
- EMTÉ growth trailing the market
  - Volatile sales from one quarter to another
- 
- Market researcher figures again differ sharply
    - IRI revised its 2014 figures upwards retroactively in December



# Gross margin

<i>amounts * € million</i>	2014	2013	2014	2013
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<b>Profit for the year</b>	<b>69</b>	<b>68</b>	<b>2.7%</b>	<b>2.7%</b>

- Percentage-wise up by 0.2% points owing to change in VAT levy on tobacco, making underlying decline of 0.1 % point
- Decline mainly due to increase in tobacco sales through foodservice and altered sales mix

# Expenses

<i>amounts * € million</i>	2014	2013	2014	2013
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- Percentage-wise 0.2% points higher, total owing to tobacco effects, making underlying improvement of 0.1% points. (on total of expenses, depreciation and amortisation)
- Cost-cutting measures
- Pension (accounting) costs down by €2 million
- Acquisition integration costs of the same order as in previous year
- Write-downs on property €1 million more
- 'Incidentals' overall (see next slide) result in €1 million cost reduction



# Incidentals

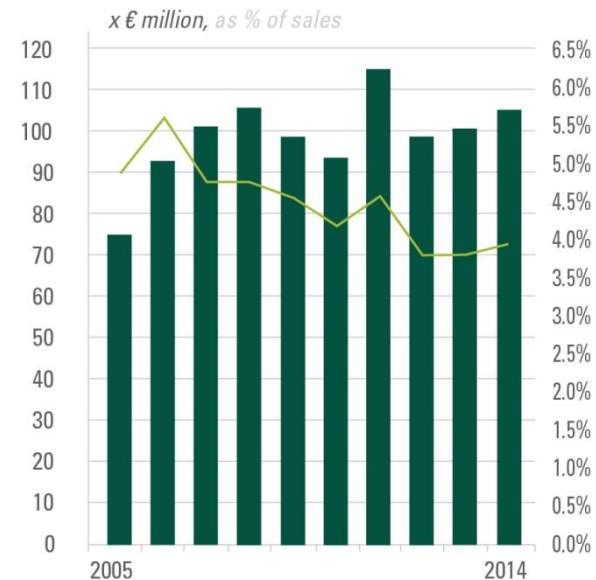
<i>amounts * € million</i>	Foodservice		Foodretail		Total	
	2014	2013	2014	2013	2014	2013
Other operating income:						
Book profits/ (losses)	4	-	-2	3	2	3
Expenses:						
Pension gains	4	2	-	-	4	2
Impairments	-2	-	-1	-2	-3	-2
Integration costs	PM	PM	-	-	PM	PM
<b>Impact on EBITA</b>	<b>6</b>	<b>2</b>	<b>-3</b>	<b>1</b>	<b>3</b>	<b>3</b>
Tax effect					-1	-1
Spar / SuperDirect					2	2
<b>Impact on net profit</b>					<b>-</b>	<b>2</b>

- Neutral overall for the group at EBITA level but shift of €4 million between business lines: FS €4 million gain; FR €4 million loss

# EBITA

<i>amounts * € million</i>	2014	2013	2014	2013
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- Foodservice EBITA up by €8 million on back of increased sales + incidental items (€4 million)
- Food retail EBITA down by €2 million but underlying improvement of €2 million excluding incidentals



# Amortisation, interest and tax

	2014	2013
<b>Amortisation</b>		
Software	-4	-3
Other	-13	-9
	<b>-17</b>	<b>-12</b>
<b>Interest</b>		
Profits of associates	1	3
Net financing expense	-4	-4
	<b>-3</b>	<b>-1</b>
<b>Taxes</b>		
Corporate income tax	-17	-19

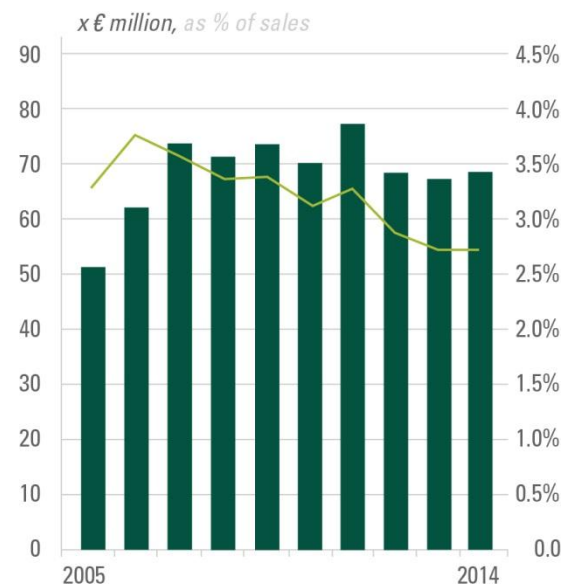
- Software amortisation charges opposed to future capital expenditure (inc. replacement investments)
- Other amortisation charges higher owing to acquisitions and new customer contracts
- Share in results of associates lower owing to SuperDirect write-off and one-off reorganisation costs in Spar results
- Tax burden down overall:
  - Investment incentives (-)
  - 'Innovation box' (-)
  - Lower profits from associates (+)

# Profit for the year

<i>amounts * € million</i>	2014	2013	2014	2013
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	2014	2013	increase
Profit for the year (€ million)	69	68	1.5%
Earnings per share (€)	1.58	1.55	1.9%
Proposed dividend (€)	1.10	1.05	4.8%
<i>of which regular (€)</i>	<i>0.80</i>	<i>0.80</i>	
<i>of which variable (€)</i>	<i>0.30</i>	<i>0.25</i>	



# Segment information

<i>amounts * € million</i>	Foodservice		Foodretail	
	2014	2013	2014	2013
Revenue	1,749	1,658	823	840
Other operating income	4	1	1	4
EBITDA	121	114	28	29
EBITA	93	85	13	15
EBIT	83	81	6	7
EBITDA % of revenue	6.9%	6.9%	3.4%	3.5%
EBITA % of revenue	5.3%	5.1%	1.6%	1.8%
EBIT % of revenue	4.7%	4.9%	0.7%	0.8%
Net capital expenditure	53	34	7	2
Depreciation and amortisation software	-33	-31	-14	-15
Net capital employed (year-end)	458	426	145	172
EBITDA % of average CE	27.5%	26.8%	17.4%	15.6%
EBITA % of average CE	21.0%	20.2%	8.6%	8.3%
EBIT % of average CE	18.8%	19.1%	3.8%	4.1%

## • Foodservice

- Increased sales due to like-for-like outperformance of 4.5% + acquisitions
- EBITA up by €4 million due to incidental gains and losses
- Capex higher because of Berkel en Rodenrijs Distribution Centre property purchase and Sligro 3.0 revamp
- Saving on working capital due to supply chain finance and effect of closing date for year, partly offset by increase in inventories

## • Food retail

- EBITA down by €4 million due to incidental gains and losses but underlying improvement in EBITA of €2 million
- Like-for-like sales 1.3% down compared with market
- Invested capital sharply lower due to relatively low level of investment (2013: proceeds from disposals)
- Saving on working capital due to supply chain finance and closing date effect

# Cash flow statement

<i>amounts * € million</i>	2014	2013
From operations	170	154
Interest etc.	-	1
Corporate income tax	-23	-22
<b>From operating activities</b>	<b>147</b>	<b>133</b>
Acquisitions/ divestments	-17	-19
Investments in associates	-5	-
Net capital expenditure	-69	-32
<b>From investing activities</b>	<b>-91</b>	<b>-51</b>
Changes in debt	-53	-
Dividend paid/ repurchase own shares	-64	-49
<b>From financing activities</b>	<b>-117</b>	<b>-49</b>
Movement in cash and short-term bank borrowings	-61	33
Balance at start of year	135	102
Balance at year-end	<b>74</b>	<b>135</b>
<b>Free cash flow</b>	<b>78</b>	<b>101</b>
<i>amounts * € million</i>	2014	2013
<b>Changes in working capital</b>		
Inventories	20	-20
Trade receivables and other current assets	7	31
Current liabilities	-57	-26
<b>Total working capital</b>	<b>-30</b>	<b>-15</b>

- €14 million improvement in cash flow from operating activities
- Free cash flow €78 million (2013: €101 million)
- Another considerable reduction in working capital, partly optical owing to calendar effect (see next slide)
- Cash flow from investing activities higher, partly owing to a number of exceptional items:
  - €19 million (including €14 million in property) invested in Berkel en Rodenrijs Distribution Centre
  - €6 million to buy two premises previously leased
  - €11 million invested in long-term customer accounts
- Rooswinkel and HTS acquisitions (€17 million)
- Dividend payment for 2013 (€46 million) and interim dividend for 2014 (€18 million)
- Second tranche of first USPP repaid in December

# Exceptional movements in working capital

<i>amounts * € million</i>	in 2014		in 2015	
	Christmas	reverse of Christmas	week 53	increase in 2015
<b>Exceptional movements in working capital</b>				
Inventories	10	-10	-	-10
Trade receivables and other current assets	10	-10	-	-10
Current liabilities	-40	40	20 <sup>1)</sup>	60
<b>Subtotal extraordinary changes in working capital</b>	<b>-20</b>	<b>20</b>	<b>20</b>	<b>40</b>
<i><sup>1)</sup> mainly 1 additional payment of payroll taxes &amp; excise duties and lower trade payables</i>				
<b>Expected 'genuine' saving on working capital 2015 (apart from exceptional movements):</b>				<b>-15 tot -20</b>
Target for 2018: working capital is 12 days' sales				
On present level of sales, extra savings on working capital in years ahead (2016-2018):				<b>-35 to -30</b>



# Cash flow by segment

<i>amounts * € million</i>	Foodservice		Foodretail	
	2014	2013	2014	2013
EBIT	83	81	6	7
Depreciation and amortisation software	33	31	14	15
Amortisation other intangibles	6	2	7	7
Other operating income in CAPEX	-	-	-4	-1
Changes in working capital and pensions	6	14	19	-1
Interest and associates	-2	-1	2	1
Corporate income tax	-22	-21	-1	-1
<b>From operating activities</b>	<b>104</b>	<b>106</b>	<b>43</b>	<b>27</b>
Net capital expenditure	-60	-30	-9	-2
<b>Free cash flow</b>	<b>44</b>	<b>76</b>	<b>34</b>	<b>25</b>
Acquisitions/divestments	-17	-18	-	-1

- **Foodservice**

- Acquisition of Van Oers (2013) and Rooswinkel (2014) led to increase in working capital
- Increased inventory level entirely within foodservice
- Significantly higher investment cash flow, mainly due to purchase/construction of Berkel en Rodenrijs Distribution Centre + 2 cash-&-carry outlets + new customer accounts.
- Increase in suppliers' credit due to improved Superunie terms of business and on FS purchasing.

- **Food retail**

- Net cash flow from investing activities limited (2013 down by more than €6 million due to proceeds from disposals)
- Drop in working capital mainly accounted for by trade payables



Sligro Food Group N.V.

# Foodservice

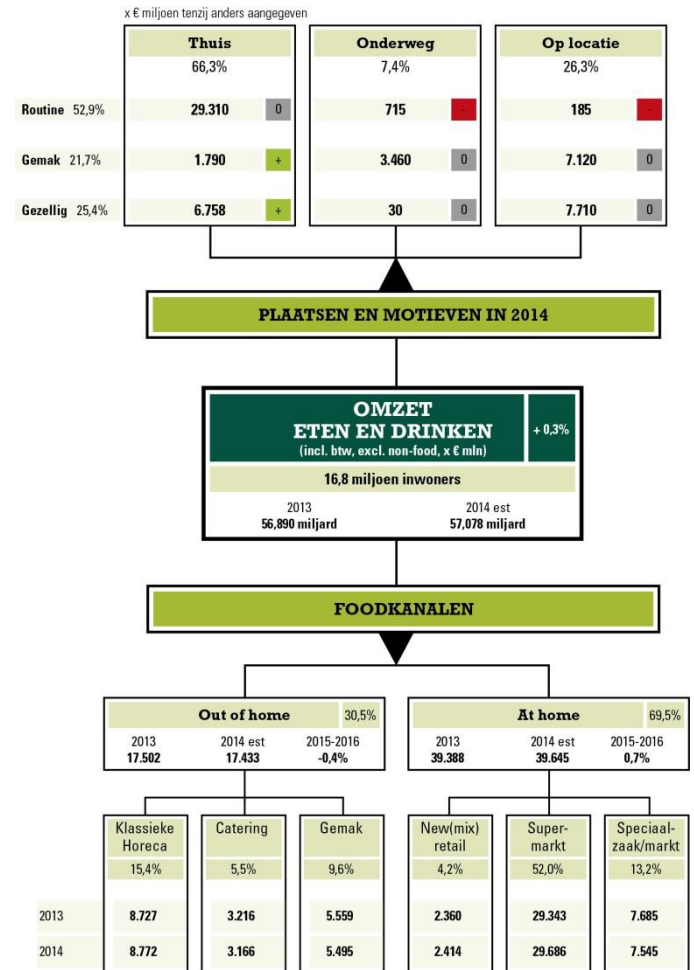
The foodservice market

Sligro Food Group foodservice business

Plans for 2015 (and beyond)

# The Foodservice market 2014

- Foodservice market, consumer sales -0.4%
- Foodservice market, wholesale value -1.2%
  - Drop in wholesale sales value partly due to VAT changes on tobacco (taking €125 million in sales out of the market)
  - Eliminating this effect, there is an underlying increase of 0.8%
- Bankruptcy Kruidenier per March 2014
- Acquisitions of Horeca Totaal Sluis and Rooswinkel by Sligro Food Group
- Various new players



# Marketshares Foodservice 2014

Foodservice market players	Market share		
	2014	2013	2012
Sligro Food Group	22.9	21.2	19.9
Various breweries	13.8	14.0	13.9
Lekkerland	12.7	12.4	13.5
Deli-XL	11.0	11.1	10.8
Hanos/ISPC	7.1	7.0	6.4
Makro (Metro)	6.7	6.8	9.6
Kruidenier	--	3.3	3.5
De Kweker/Vroegop	2.0	2.2	2.1
Other	23.8	22.0	20.3
	<u>100</u>	<u>100</u>	<u>100</u>

# Sligro Food Group foodservice business

- Outperforming the market by around 4.5%
- Market share up 1.7% points, at 22.9%
  - 1.0% points organic growth
  - 0.7% points due to acquisitions
- Acquisitions of Van Oers (2013), Rooswinkel (2014) and HTS (2014) added sales of €45 million in 2014
- Delivery service sales received extra boost from takeover of Kruidenier customers



# Sligro Food Group foodservice business

- Sligro 3.0 is making considerable contribution towards reversing trend in Cash & Carry business (effect of both revamp and promotions)
- Three Cash & Carry outlets converted to Sligro 3.0 format (Maastricht, Gouda and Eindhoven)
- Big effort on inspiration front, both in-store and online
- More targeted segmentation, with sales approach and promotion aimed at each specific segment
- Considerable progress made with new visual identity and CRM
- Preparations for Sligro Online 3.0 well advanced, roll-out at end of 2015





# Sligro Food Group foodservice business

- Integration of Rooswinkel and Horeca Totaal Sluis successfully completed
- Rooswinkel bringing in less in the way of sales, but purchase price consequently substantially lower
- Strong new business generated by ex-Kruidenier customers → 600 sites served within 24h
- New Berkel en Rodenrijs Distribution Centre on stream (September -- replacing The Hague and Barendrecht Distribution Centres combined)
- *Kicken op Kosten* cost-cutting programme delayed due to integration activities and commissioning of new infrastructure
- Timely efforts by Van Hoeckel to reposition business, resulting in out-performance of sharply shrinking market
- Examination of our position in Belgium (threats and opportunities) as basis for long-term business case

# Plans for 2015 (and beyond)

- Further roll-out of Sligro 3.0 format across Cash & Carry outlets
  - The Hague Forepark
  - Veghel
  - Enschede
- Opening of two new outlets in Sligro 3.0 format
  - Almere (Q3-2015)
  - Utrecht (Q1-2016)
- Roll-out of Sligro Online 3.0, integrating Slimis
- Continuation of *Kicken op Kosten* programme
- Sligro Delivery Service efforts aimed at combination of further improvement in customer focus + profitability improvement
- Further refinement of long-term business case for Belgium



C&C Almere



C&C Utrecht

# Foodretail

The Foodretail market

Sligro Food Group Foodretail business

Plans for 2015 (and beyond)

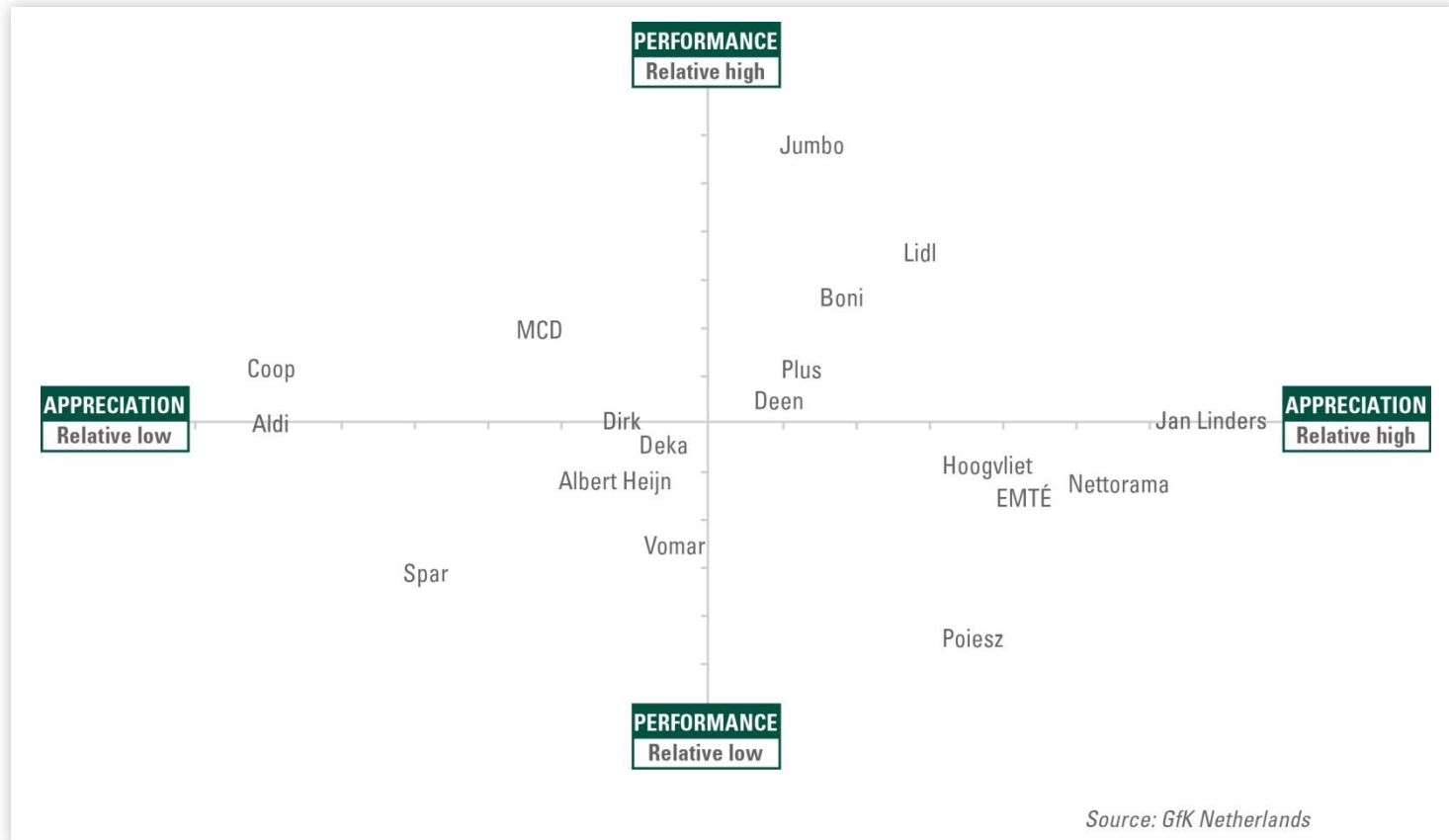
# Foodretail market 2014

- Market growth + 0.6%
- Shrinking volumes for the first time since 2005
- Supermarket product range increasingly available through other channels
- Market flatlined over first three quarters but picking up in Q4 (IRI revises figures upward with retroactive effect)
- Extra squeeze on fruit and vegetable prices after boycott of Russia – lower fruit & veg sales wipe 0.2% off market growth
- Inflow from out-of-home food halted
- Competition still mainly on price

# Marketshares Foodretail 2014

Players Supermarkets	Market share		
	2014	2013	2012
Albert Heijn	34.1	34.0	33.7
Jumbo	14.0	11.2	9.6
C1000	5.8	9.5	12.0
Plus	5.9	5.8	5.8
Aldi/Lidl	16.4	15.9	15.1
Sligro Food Group	2.7	2.7	2.7
Other	21.1	20.9	21.1
	<u>100</u>	<u>100</u>	<u>100</u>

# Christmas report GfK 2014



# Sligro Food Group Foodretail business

- Like-for-like sales at -0.7% behind market
- Best Meat Department award for fifth year
- Also Best Cheese Department and No. 2 for Best Bakery in 2014
- 10<sup>th</sup> position overall in revised GfK rankings
  - customer appreciation rating high as ever (No. 3),
  - but only 14<sup>th</sup> in performance index.
- Further work on long-term plan
- Launch of new website has led to much greater use
- Launch of new *Fijnproevers* ('Gourmet') loyalty programme
  - More than 500,000 customers saving points with card
  - Card used in connection with 60% of sales
  - 70,000 users of *Fijnproevers* mobile app



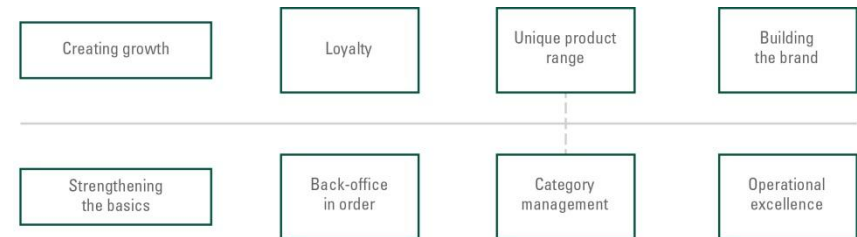


# Sligro Food Group Foodretail business

- New category management plan prepared and translated into modular product range structure
- Now 200 SKUs under OK€ label
- Great deal of preparatory work on range innovation, which will become increasingly evident in 2015
- Intensive programme (in line with Sligro 3.0) launched to overhaul EMTÉ brand strategy
- Modular approach has resulted in further drop in food wastage
- Far-reaching and significant roll-out of modular organisational set-up, aimed at tackling wage costs, completed in Q4

# Plans for 2015 (and beyond)

- Full steam ahead on implementation of Long-Term Plan
- Further refinement of EMTÉ's new marketing strategy and opening of pilot store with 'Tastiest supermarket in the Netherlands' branding
- Expand *Fijnproevers* loyalty programme with additional modules
- Targeted application of customer information collected through *Fijnproevers* card use
- Opening of 3 new EMTÉ franchise stores (including Montfort and Zoutelande)
- A lot of thought given to communication in connection with '50 years of EMTÉ'





Sligro Food Group N.V.

# Outlook for 2015

- Economic recovery will continue, but at a gradual pace
- The total foodservice market will probably show some slight growth for the first time since 2008
- Modest growth expected in food retail market
- Sales growth will outperform the market
- 53 weeks in 2015 – week 53 will add around €50 million in sales (with above-average profitability)
- Acquisitions made in 2014 will add around another €10 million in extra sales in 2015
- No definite profit forecasts



# ***'N TANDJE ERBIJ***

'Upping the Game'

# Appendices



Sligro Food Group N.V.

# Profit and loss account

<i>amounts * € million</i>	2014	2013	increase	2014	2013
<b>Revenue</b>	<b>2,572</b>	<b>2,498</b>	<b>3.0%</b>	<b>100.0%</b>	<b>100.0%</b>
Gross margin	596	578	3.1%	23.2%	23.1%
Other operating income	5	5	0.0%	0.2%	0.2%
Expenses	-452	-440	2.7%	-17.6%	-17.6%
<b>EBITDA</b>	<b>149</b>	<b>143</b>	<b>4.2%</b>	<b>5.8%</b>	<b>5.7%</b>
Impairment	-3	-2	50.0%	-0.1%	-0.1%
Depreciation	-40	-41	-2.4%	-1.6%	-1.6%
<b>EBITA</b>	<b>106</b>	<b>100</b>	<b>6.0%</b>	<b>4.1%</b>	<b>4.0%</b>
Amortisation	-17	-12	41.7%	-0.6%	-0.5%
<b>EBIT</b>	<b>89</b>	<b>88</b>	<b>1.1%</b>	<b>3.5%</b>	<b>3.5%</b>
Interest	-3	-1	200.0%	-0.1%	0.0%
<b>Profit before tax</b>	<b>86</b>	<b>87</b>	<b>-1.1%</b>	<b>3.4%</b>	<b>3.5%</b>
Taxes	-17	-19	-10.5%	-0.7%	-0.8%
<b>Profit for the year</b>	<b>69</b>	<b>68</b>	<b>1.5%</b>	<b>2.7%</b>	<b>2.7%</b>



# Balance sheet

<i>amounts * € million</i>	27-12-2014	28-12-2013		27-12-2014	28-12-2013
<b>Non-current assets</b>			<b>Equity</b>	<b>570</b>	<b>571</b>
Intangible	198	179			
Tangible	295	286	Provisions	<b>31</b>	<b>32</b>
Investment property	15	13			
Financial	54	48	Non-current liabilities	<b>124</b>	<b>119</b>
	<b>562</b>	<b>526</b>			
<b>Current assets</b>			<b>Current liabilities</b>		
Inventories	213	192	Current portion long-term debt	-	53
Debtors	155	147	Creditors	200	148
Assets held for sale	8	6	Other	87	83
Cash	74	135			
	<b>450</b>	<b>480</b>		<b>287</b>	<b>284</b>
<b>Total assets</b>	<b>1,012</b>	<b>1,006</b>	<b>Total equity and liabilities</b>	<b>1,012</b>	<b>1,006</b>

# Cash flow statement

<i>amounts * € million</i>	2014	2013
From operations	170	154
Interest etc.	-	1
Corporate income tax	-23	-22
<b>From operating activities</b>	<b>147</b>	<b>133</b>
Acquisitions/ divestments	-17	-19
Investments in associates	-5	-
Net capital expenditure	-69	-32
<b>From investing activities</b>	<b>-91</b>	<b>-51</b>
Changes in debt	-53	-
Dividend paid/ repurchase own shares	-64	-49
<b>From financing activities</b>	<b>-117</b>	<b>-49</b>
Movement in cash and short-term bank borrowings	-61	33
Balance at start of year	135	102
Balance at year-end	<b>74</b>	<b>135</b>
<b>Free cash flow</b>	<b>78</b>	<b>101</b>

# Segment information

<i>amounts * € million</i>	Foodservice				Foodretail				Total			
	2014-II	2013-II	2014-I	2013-I	2014-II	2013-II	2014-I	2013-I	2014-II	2013-II	2014-I	2013-I
Revenue	905	855	844	803	407	414	416	426	1,312	1,269	1,260	1,229
Other operating income	-	-	4	1	1	3	-	1	1	3	4	2
EBITDA	68	69	53	45	16	13	12	16	84	82	65	61
EBITA	53	53	40	32	9	6	4	9	62	59	44	41
EBIT	48	51	35	30	6	2	-	5	54	53	35	35
EBITDA % of revenue	7.5%	8.1%	6.3%	5.6%	3.9%	3.1%	2.9%	3.8%	6.4%	6.5%	5.2%	5.0%
EBITA % of revenue	5.9%	6.2%	4.7%	4.0%	2.2%	1.4%	1.0%	2.1%	4.7%	4.6%	3.5%	3.3%
EBIT % of revenue	5.3%	6.0%	4.1%	3.7%	1.5%	0.5%	0.0%	1.2%	4.1%	4.2%	2.8%	2.8%
Net capital expenditure	17	19	36	15	2	1	5	1	19	20	41	16
Depreciation and amortisation software	-17	-15	-16	-16	-6	-8	-8	-7	-23	-23	-24	-23

# The Food market 2014

x € miljoen tenzij anders aangegeven

	Thuis	Onderweg	Op locatie
	66,3%	7,4%	26,3%
Routine 52,9%	29.310 0	715	185
Gemak 21,7%	1.790 +	3.460 0	7.120 0
Gezellig 25,4%	6.758 +	30 0	7.710 0

## PLAATSEN EN MOTIEVEN IN 2014

OMZET ETEN EN DRINKEN		+ 0,3%
(incl. btw, excl. non-food, x € mln)		
16,8 miljoen inwoners		
2013	2014 est	
56,890 miljard	57,078 miljard	

## FOODKANALEN

	Out of home 30,5%			At home 69,5%		
	2013	2014 est	2015-2016	2013	2014 est	2015-2016
	17.502	17.433	-0,4%	39.388	39.645	0,7%
	Klassieke Horeca	Catering	Gemak	New(mix) retail	Supermarkt	Speciaalzaak/markt
	15,4%	5,5%	9,6%	4,2%	52,0%	13,2%
2013	8.727	3.216	5.559	2.360	29.343	7.685
2014	8.772	3.166	5.495	2.414	29.686	7.545

# Organisation Sligro Food Group

Central distribution centre and head office in Veghel		
Food retail	Foodservice Cash & carry	Foodservice Delivery-service
EMTÉ	Sligro	Sligro/Van Hoeckel
130 Own and franchise outlets	Large and small hospitality sector, leisure, caterers, forecourt outlets, large-scale users, institutional	
2 Distribution centres	National network of 47 cash & carry outlets	National network of 9 delivery-service outlets
<p align="center"><b>Sligro Fresh Partners &amp; Production</b>  <b>Specialised production facilities for convenience products (Culivers), fish (SmitVis) and meat (retail), patisserie/home caterer (Maison Niels de Veye) and four fresh-produce associates</b></p>		



# Annual Figures 2014

Amsterdam, 22 January 2015



Sligro Food Group N.V.